

NAME - SURABHI YADAV

Roll No - MT23FLTON013

Date - 2/Sept/2023

Test Code - TC0012 FLT-12

Mode - Online.

**MACRO COMMENTS**

*(For filling by Examiners only)***Evaluator Code :**

<b>Q.No</b>	<b>Pg No.</b>	<b>Maximum Marks</b>	<b>Marks</b>	<b>Total</b>
<b>1. (a)</b>	<b>1</b>			
<b>1. (b)</b>	<b>3</b>			
<b>2. (a)</b>	<b>5</b>			
<b>2. (b)</b>	<b>7</b>			
<b>3. (a)</b>	<b>9</b>			
<b>3. (b)</b>	<b>11</b>			
<b>4. (a)</b>	<b>13</b>			
<b>4. (b)</b>	<b>15</b>			
<b>4. (c)</b>	<b>17</b>			
<b>5. (a)</b>	<b>19</b>			
<b>5. (b)</b>	<b>21</b>			
<b>6. (a)</b>	<b>23</b>			
<b>6. (b)</b>	<b>25</b>			
<b>7.</b>	<b>27</b>			
<b>8.</b>	<b>32</b>			
<b>9.</b>	<b>37</b>			
<b>10.</b>	<b>42</b>			
<b>11.</b>	<b>47</b>			
<b>12.</b>	<b>52</b>			
<b>Grand Total</b>				

**Signature**

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Ans1.

In the ethical application there are no solid black or white but only shades of grey.

Civil servants are neither pure deontologist (acting with Ⓔ)

Grandhiji where action justify means, not pure utilitarians (maximising the benefit of maximum people)

They adopt- 'ethical pluralism' where they adopt a Madhyam marga guided by the situation.

Ⓔ IAS officer allowing people without- driver's licence to

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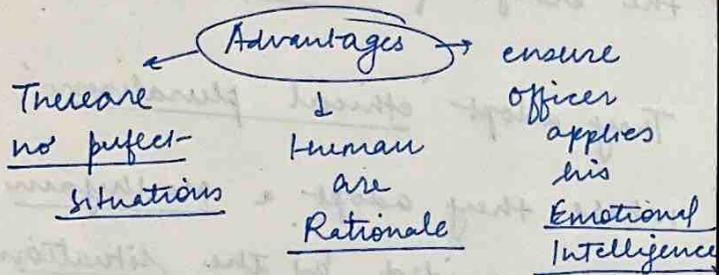
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go if they claim to go for  
important reason (eg) Doctors  
They did not upheld Gandhi Marx's  
Deontological approach.

Another (eg) IAS officer considering  
benefit of a hospital by removing  
encroachment - → doesn't fulfill the  
utilitarian approach.



Thus, an officer using ethical pluralism can also benefit maximum by ensuring social justice & integrity to his position.

ms.

Every year laks of aspirants fill  
civil services forms guided by  
various motivating factors.

My motivation to join civil services  
are many: Among them my  
primary motivation is

Attraction to Public Service

Reasons

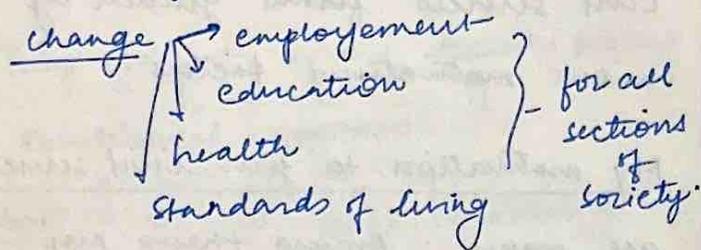
- I was associated with an NGO during my college - VIOYA where I educated many children. I talked to parents of under-privileged children, that helped me develop empathy, compassion towards them.

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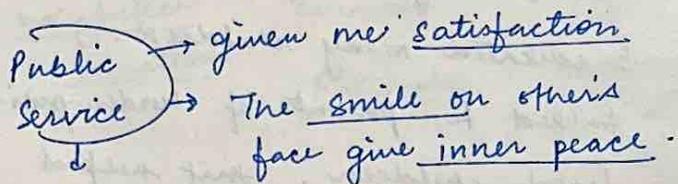
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I believe civil services provide an opportunity to bring valuable



→ I'm also associated with various societies - environment, Enactus, debates etc, where I realized that I can work for multiple fields and help people in various ways.

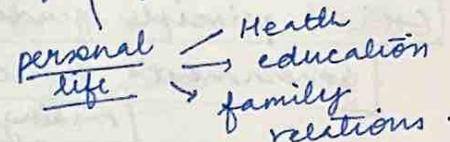


It also helps me to 'give back to society' for privileges that I have.

Thus, the motivating factor for me.

Ans 2a

Pandemic was an exceptional situation that has effects on every aspect of human life - governance



To handle such situation, government imposed lockdown (thus abdicating liberty)

However, Reasonableness of lockdown

\* Supreme Court in an order says Right to life is above Right to Freedom.

\* It passed the Triple Test of Reasonableness, Proportionality,

\* India recorded lowest morbidity when compared to western nation

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due to timely action. (Indian Epidemic Act, 2005)

Ethical principle guiding the government's public Health policy making

① Pragmatism of the action. (eg) Though people saved by COVID but many died of cancer due to closed / unavailable hospital.

② Utilitarianism: focus on maximum people. Priority to BPL who could not afford medicine. (eg) PM Ayushman Bharat Mission

③ Accessibility, Affordability and Availability of Services (eg) Dial / 112 Ambulances

Thus, government can take various measures.

Ans 2 (b)

Emotional Intelligence Refers to the idea to make rational decision by controlling and understanding your emotions. The term was coined by Daniel Goleman.

Components of Emotional Intelligence relevant to public service

① Interpersonal components  
A- Relationship management - social skills are very important. They help develop → respect by junior / trust by senior / trust of public in senior officials / reduce conflicts

B- Empathy towards the public  
In decision making empathy helped policy infrastructure development - that is accessible to

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Pwd people (es Metro lifts/runways)

② Intra personal management-

① Self Awareness helps take  
rational decision & decide  
biases.

eg) IAS officer ~~from~~ who knows  
their biasness towards a gender  
can be rational in finding facts  
before taking action.

② Motivation

It helps to work in tough,  
pressure conditions.

eg) A motivated officer like Alex  
Paul Menon helped tribals  
despite being abdicated.

Thus various qualities of Emotional  
Intelligence help effective governance  
brings efficiency in system.

Ans 3  
(a)

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'A man is what he thinks'

Our core values whether good or  
bad are expressed in one point of  
time or the other. The attitude  
translates into behaviour.

Values impacting Individual's behaviour

① Fraternity: Feeling of brotherhood  
(fundamental duty) also expressed by  
Army personnel when they are at war.

② Responsiveness: if an individual  
takes responsibility. They are  
expressive about it. eg) ISRO  
Scientist K. Sivan after Chandrayaan  
2 failed to make smooth landing.

③ Objectivity: An individual who  
believes in fact based decision

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making will show in behaviour.  
 (eg) A policeman while dealing with  
 his children

Negative values

- ① Disrespect towards women: shows  
 in restricting wife / sister to stop  
 studying or going out. OR  
Domestic Violence
- ② An entrepreneur who believes only  
 in profit making will disregard  
labour rights (eg) SHEIN

Thus, core values affect the  
Cognitive behaviour of a human,  
 if his actions are not in sync  
 with their thought they show  
Cognitive dissonance.

Ans.

Code of Ethics A civil servant is  
 guided by various <sup>Codes</sup> ~~rules~~ throughout  
his/his career.

Code of Ethics

- They regulate the  
 moral behaviour
- They are not  
codified.

(eg) Codes to regulate  
 punctuality,  
 efficiency,  
 integrity.

Code of Conduct

- They regulate the  
 actions of public  
 servant.
- Codified under  
Code of Civil Services  
(Conduct) Rules, 1964

(eg) Code that  
 civil servant should  
not take bribe.

Codes of Rules and Regulations

They are general rules that  
 guide a civil servant. They do  
 not attract stringent punishment.

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Ans 4 (a)

but social accountability

Increasing the codes and regulations

Positive Impact

- Ensure accountability.
- Help maintain relations with the public.
- ensure uniformity in behaviour.

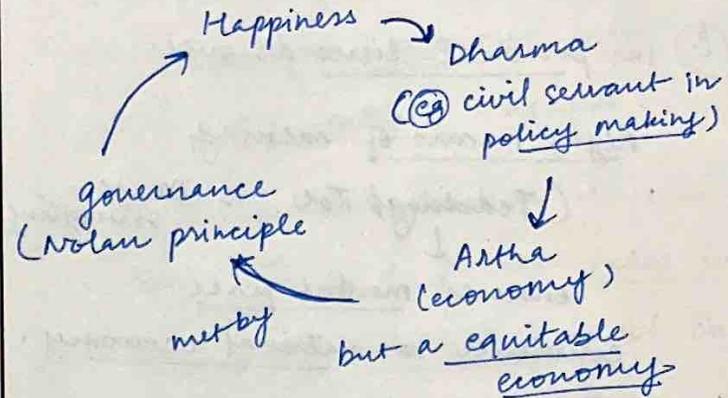
But it may not resolve the issues

because :-

- ① Rules against corruption - Anti-Corruption Act still prevalent  
 (a) IAS
- ② Despite training ~~and~~ → loopholes seen
- ③ May hamper discretionary powers of civil servants guided by the right faith.

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The quote talks about the circular nature of Dharma.



Interconnectedness of Dharma, Artha and governance

- ① Dharma guides a corporate organisation to take profit motive by utilitarian motive → it could help boost its economy (eg Environmental preservation by Mama Earth)  
 It is also met by ethical

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governance of the company  
(senior management ensuring  
transparency in audit & decision  
making)

② In personal lives as well

Right means of earning

(Teaching Job vs Drug  
smuggling)  
↓

ensures mental peace

contribute to national economy.

It also needs to be provide by  
right moral governance → meetiy

aspirations in life, and happy

family life.

Thus, Dharma, Economy & Governance  
are interconnected in all sphere.

→ Personal  
→ Public or Corporate

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It's important that human maintains  
its crisis of conscience to live a  
peaceful and mentally stable life  
Our cognitive behaviour must  
meet our actions because :-

① It decides our position on an  
issue. ② If a person takes bribe  
but gives lecture in school on  
harmful corruption. They  
reduce person's credibility &  
termed hypocrite.

② It guides other people if you're  
at an influential position.

③ Actions of Hon'ble PM of  
appreciation of sports players  
generate respect in other people.



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- associated to their routes.
- adopting service before self.
- Doing self introspection.
- Did not think themselves as larger than life despite great achievements.

## Humility thus helps

- ↳ In maintaining social relations with subordinates and seniors
- ↳ giving due credit to everyone and building trust among the team (Imp to civil servants)

Thus, one must practice humility in small actions like helping the elder cross the road & not boasting about it.

Ans 5 (a)

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Ethics in governance is sine qua non for effective service delivery, policy making, social justice & ensure equality in access to opportunities

To ensure ethics government spend financial on training

Its justified because -

- ① It ensures good governance
  - accountability & transparency through RTI Act, 2005
  - Maintaining Integrity ~~reduces~~ reduces corruption thus preserving government resources
  - efficiency learnt during

training - helps allocation of resources to better use (e.g) IAS officer Ritu Maheshwari introducing Smart Meetinging

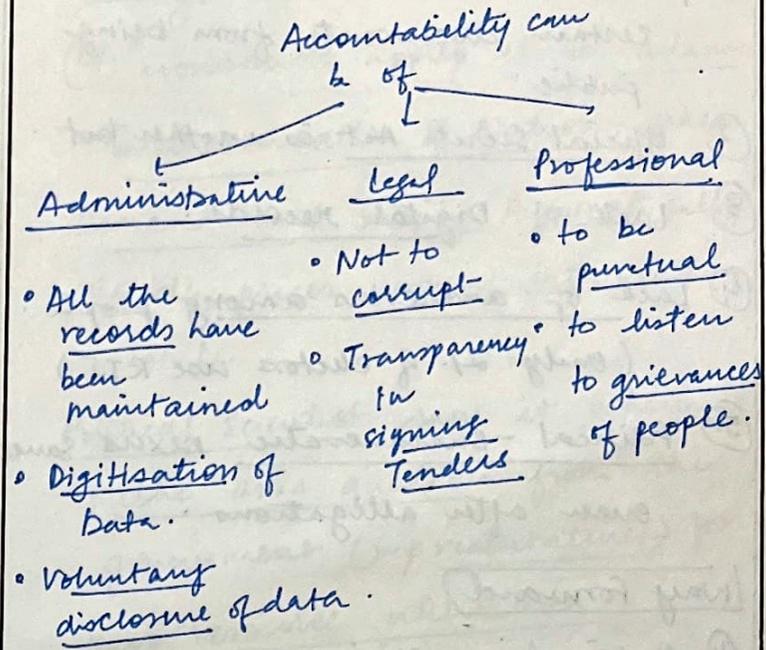
However, there could still be Issues despite training

- ① Lack of efficiency & bureaucratic despotism / red tapism remains an issue.
- ② Lack of empathy towards preventive detention cases have led to lowering human dignity.
- ③ Other issues like - Corruption still prevale.

There need to have better governance structure & ethics need to begin from school education since important in all spheres

Ans 5  
(b)

Notan Committee has recommended Accountability as one important principle of governance.



However, despite many accountability measures → RTI Act, 2005  
↓  
Civil Services (Conduct) Rules 1964  
Anti Corruption Act

the Corruption still acts like a

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termite to our system.

### Reason for poor performance

- ① Section 8 of RTI, Act prevents certain documents from being public.
- ② Official Secrets Act is another bot.
- ③ Lack of Digital records.
- ④ Lack of awareness among people.  
(only 2% of electors use RTI)
- ⑤ Political - Bureaucratic nexus saves even after alligations.

### Way Forward

- ① Rationalise Official Secrets Act.
- ② Internal checks & Balances
- ③ Social Audit of performances of officials.

Thus, various mechanism to ensure transparent / accountable government.

Ans 6(a)

Transparency may mean different connotation in different organisational settings

- ② Economists apply it to Adam Smith's wealth of Nation, where Demand and Supply Automatically decide prices without intervention while

Political Scientist saw it when public asks question from the government (representatives) for their resource utilisation.

### Transparency in Public Administration

#### Ethics apply

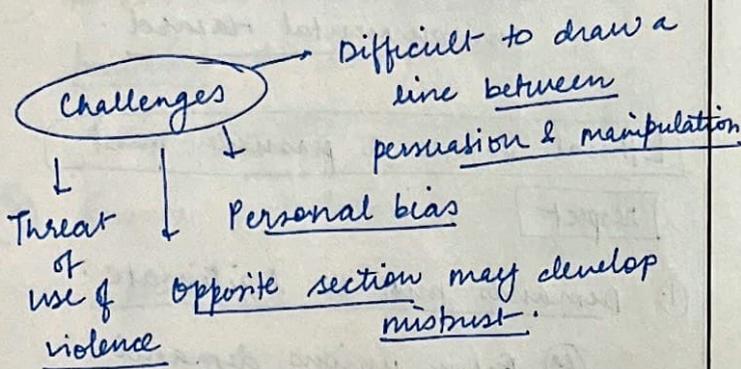
- ① Voluntary disclosure of information  
② Jan Soochna Portal by Rajasthan



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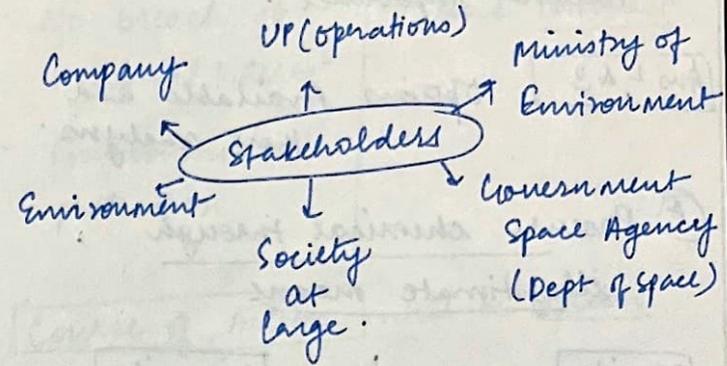
- ② The means must be deontological
- ③ Do not use co-ercive power or violent actions
- ④ Demands must be made public, they shouldn't be hidden behind the walls to ensure transparency
- ⑤ The ethical relation between civil servant, civil society and politicians need to be maintained.



Thus, an individual must maintain Integrity while determining action on persuasion

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The above case involves the conflict VP (Operations) feel while safeguarding national interest and his company's interest.



① The ethical issues involved in the above case are:-

- (A) National Interest - v/s Company Interest
- (B) Rule of law to be followed for procurement.
- (C) Right to life (Healthy Env) Article 21 since it has

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environmental concern.

- (D) Personal conscience
- (E) Awareness of the ministers about importance of space agency for national importance.

Ans 2 & 3 Options Available and their analysis.

(A) Procure chemical through illegitimate means

### Merits

- My company will profit
- Dept of Space will be happy

### Demerits

- Cheating with the government.
- Personal cognitive dissonance
- May harm the environment. (Health issues)
- Rule of law not upheld (against Deontological approach)

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(B) Do not procure chemical and wait for environment clearance

### Merits

- Rule of law
- No breach of national interest
- Environmental protection

### Demerits

- Company may lose contract

Course of Action will be option

2nd - along with

- Persuade the ministry and explain about urgency of the project
- Ensure proper environmental clearance.

### Justification

- It will prevent corruption.
- It will prevent future slippery slope

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- It will not jeopardise my cognitive dissonance.

Ans 4 | National Interest refers to an idea where actions maximise the benefit of all sections of the people - rich or poor, men or women.

A government may face dilemma to choose between security & economy but they need to be balanced with social justice.

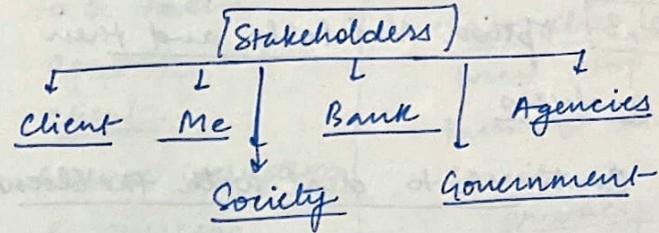
(eg) Bhutan access to social justice helped them remain on top of Happiness Index.

While nation like Sudan suffers on the other hand security & economy is also important (eg) Sri Lanka it could lead to civil war

Thus sthitipragya is the goal.

Ans 6:

The above case includes my ethical dilemma to report illegal transaction and ensure decisions are taken on the same.



Ans 1 | Issues involved in the case

- ① Prevention of money laundering under PMLA, 2002.
- ② The boundaries of Duty as a employee of Bank and as a citizen (to take action even when bank did its job)

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③ Duty towards profit of Bank  
vs Duty towards Nation that  
sees tax evasion / organised  
Crime

Ans 2, 3] Option Available and their  
analysis

Ⓐ Continue to deal with the Client

### Merits

- Good Business to bank
- You fulfilled your duty by reporting to boss.

### Demerits

- The final goal has not been met.
- Money might be used for larger crime (terror etc)
- loss of income to government
- lack social justice

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Ⓑ Raise the concern with Senior  
officials of the authorities -

### Merits

- Appropriate action  
to be taken  
against the  
client.
- Reduce corruption  
& outrageous  
crime

### Demerits

- 1- loss of Business
- 2- other clients  
may stop  
business since  
breach of  
privacy.

Course of Action will be option Ⓑ

### Justification

- National Interest is above personal interest.
- Duty doesn't end with reporting, its important to ensure right of action

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NextIAS ID: MT23FLTCAT19

Ans. 9.

Ans 4] Breaching client confidentiality  
and trust can be justified  
because:-

- ① Law applies equally to everyone.  
↳ Illegal activity is not permissible  
in any manner.
- ② Its moral obligation to report  
wrong means to gather  
unaccountable income.
- ③ It may prevent other Organised  
Crime: Action needs to be  
taken at earliest stage.

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In life circumstances may decide  
our actions. We might have to  
go against our ethical values  
to feed ourselves.

- ③ Beggars on the road, put down  
their self respect & worth to  
feed their stomach.

2] Similarly the above case include  
various ethical dilemmas

- Ⓐ The legal procedure v/s  
sympathy towards women
- Ⓑ The lack of employment  
opportunities.
- Ⓒ Presence of parallel drug market  
despite stringent measures like

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Narcotics Drugs & Psychotropic  
Substance Act.

- Ⓐ Burden of husband being  
transferred to wife and children  
(concept of family)
- Ⓑ Rashmi actions out of private  
information

Ans b My actions as an officer

- 1- I will held an enquiry into  
the case.
- 2- I will track women's past,  
through neighbours
- 3- If she was forced, I will plead  
for mercy in the court.
- 4- Till that time, her child would  
be kept in shelter home  
where he will recieve proper  
care.

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Ans 3 Options available to Rashmi:

- ① Do not support the women since  
she was involved in illegal activity
- ② Persuade the officials to leave  
the women.

Course of Action Rashmi should  
take

- She must help the women and  
stand by her in fighting the  
case.
- Persuade to mercy petition &  
less stringent charges against  
her.
- She should also ensure rehab  
care of her child.
- Counselling of the women &  
rehabilitation with child  
after she is released from  
jail.

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Ans 4 The widow was initially  
an accused

- she started drugs by herself
- Initial consumption of drug for any individual is voluntary.  
She could have resisted or taken other course of action.

She was later a victim

- After her husband died, she did not share liability for her husband's crime.
- She was forced to be a drug seller out of circumstances

Thus, its better to Prevent crime at initial stage than to find cure at later stage

Ans 10

Sexual / Mental Harassment of women at workplace is a prevalent issue, which discourages 49% of our population to work outside their home.

The above case presents similar concern of safety - mental safety at work place and relationship management between employer and employee

Ans a Issues involved in the above case

- Dignity of human (Article 21)
- Duty of colleague towards Pallavi.

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(D) Duty of Mr Thakur to ensure decorum of library & responsibility to act as a dignified human.

(D) Issue of mental harassment

(E) Submission of women due to family responsibilities.

Ans 2] The options that Pallavi has

- (A) leave the job
- (B) call out Mr Thakur in public
- (C) Stay quiet since she might be jobless otherwise
- (D) seek help from colleague
- (E) Register a police complaint.

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She should navigate the issue with Mr Thakur

- (A) Try to talk to him about his behaviour - how embarrassed she feels.
- (B) If he improves then continue, otherwise gather support from colleagues and register complain with senior official (VC) of University.

Ans 3] Problem with Mr Thakur

- (A) May be lack of emotional Intelligence & lacking Social Skill Management with junior.
- (B) Upbringing issues - where women may be considered subordinate

and yelling be considered as normal

Ans 4 I will help Pallavi -

- ① Giving her emotional support  
and strength
- ② I'll give her courage to speak  
for her dignity.
- ③ If she decides to register  
complain to senior - I shall  
stand by her. ♀

A women need another women to  
uplift her and speak for their  
right. It will make working  
space safer.

Ans 1

Since Political parties are not  
State under Article 12, they are  
also not subject to RTI Act, 2005.  
Politician use these loopholes to  
divert huge government resources  
for personal benefits.

In the above case, CM diverts  
State funds to personal cause, while  
MP knows the consequences of  
such behaviour

Ans 1 Issues involved in the above  
case :-

- ① Liability of people's money
- ② Knower-her syndrome
- ③ Personal vs Government benefits
- ④ Breach of electoral promises

- ⑤ Corruption
- ⑥ MP's liability to take action  
vs  
Safeguard his career.
- ⑦ Misuse of the power by the  
affluents.

Ans 2, 3 options available to MP  
and their analysis

① Clean up the administration by  
complaining against CM

### Merits

- Chances to win next election will be higher
- Development will be seen
- Accountability of ~~the~~ taxpayer's money

### Demerits

- He might be removed from being a minister
- He might even be expelled from party.

② Do not take any action

### Merits

- He will not face any consequences
- Since he is not directly liable.

### Demerits

- Corruption continues
- Party may lose next election.
- He might lose trust of people in his constituency
- Loss of resources

### Course of Action to MP

- 1- He must raise concern with senior party officials / ministers.
- 2- He must ~~issue~~ point out his Career growth - how clean politics lead to multiple winning & short-term goals of personal benefits may jeopardise next election.
- 3- when next government, may be elected, they can issue investigation

which could land them in jail.

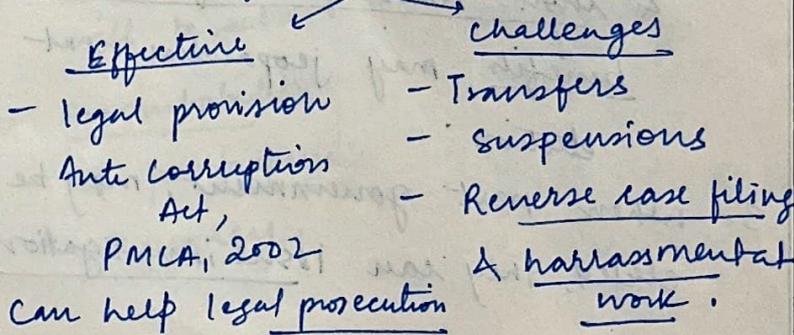
(eg) Lalu Prasad Yadav after his  
tenure ended.

4- Remind them of the Oath they  
took in front of President under  
Constitutional mandate

Ans 4 \* Political corruption :- when politician  
make discretion in allocating projects  
to relatives & personal family members.

\* Bureaucratic Corruption : when civil  
servants ensure benefits to family  
member due to closeness to policy  
making (eg) Buying Land where  
Highway is about to pass.

Bureaucracy checking political corruption



Ans 12